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The Library@FB

A Library, wherever it is located, strives to be closer to its customers. The same goes to the IIUM Library. With the advance of the Web 2.0 applications which stresses on being user-centered, interactive, providing a multi-media experience, socially rich and communally innovative, it provides a medium for the IIUM Library to be ever present in its customers' social circle.

The IIUM Library decided to embark on the Web 2.0 applications by choosing Facebook (F.B) as a connection medium with its customers. Named "The Official IIUM Library", it was launched in conjunction with the 2010 IIUM Quality Day on 8th March 2010. To date, it has gathered nearly 3,000 fans. That's equivalent to 600 users added to the page a month.

So far, the Library FB has managed to fulfill its missions in informing library customers about any latest news and updates, answering informational enquiries and sharing links and resources on research and general knowledge. The FB has even become a referral centre for potential students to the university.

Manned by a team of well-trained librarians in Customer Service as moderators, the Library FB hopes to be ever growing in providing a better user-centered service. As such, the moderators welcome any constructive comments and suggestions to the page.

Over time, the Library FB hopes to be a "friend" whom the Library customers couldn't be without.

What the Library customers are saying about the Library FB:

Norshidah Mohamed: IIUM Library has done a great job, so much better since my association with it 10 years ago. With the FB, the service has improved tremendously especially in speed inquiry, attendance and resolution. I'm truly impressed. Keep up the good work.

Farouque Amin: The thing I like most is that it's a convenient way to communicate, inform and be informed. If the Library FB page informs me earlier about any change of scheduled time, that's enough for me. TQ

Umar Mohammad: It plays a vital role in providing important updates and needed information in a fast and convenient manner.

Vee Zee: Informative and closer to the client.

Anis Azlina: So far so good... very informative FB... keep up the good work!

Azhari Fabregas: The great communication method in a new era between library and user.

The Library FB receives a thumbs-up from a Library customer.

ONLINE DATABASE OF THE MONTH

CLJ Law features Malaysian cases, legislations, legislative forms, articles from MCLJ publications dated from 1980 to date, practice notes and directions from the superior courts and many more. Also included are the Industrial Law Reports from 1980 to date.

CLJ Law also provides access to unreported cases through its ever-growing Legal Network Series (LNS) database. The database is able to produce cases sent by the courts within 24 hours of receipt through LNS.

The beauty of the CLJ Law is it provides PDF files of judgments which is exactly the same layout as appeared in MCLJ publications. This allows users to see and use page numbers and paragraph letterings just as if they had a printed copy of the judgment.

Highlights on CLJ Law

New Library System

The new library system which includes both the Circulation Module and the Library OPAC is now operational. Since the system is still new, there might be some features still not operating well. For any enquiries, please visit the Information Counter or simply contact your liaison librarians.

Information Literacy Classes

The Information Literacy Classes or simply known as Library Classes for all Kulliyyah (1st and 3rd year) have begun since the early part of the semester. Some classes are conducted in the library and some in the Kulliyyah's computer labs. The Library classes for LE4000 will begin from 9th August until 19th August. Please make sure you do not fail to attend the class and come on time so that you won't miss any of the important points.