26th IIUM Convocation Ceremony
Majlis Konvokesyen UIAM Ke 26

4 October 2010
25 Shah Alam

IIUM Will Open Its Fourth Campus In Pagoh

Kuantan Campus Open Day

Launching of IIUM Graduate School of Management
Little Things That Matters

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The IIUM Library is known as a serene place, a comely place ideal for information and knowledge exchange. It is a place where people feel the ‘longing-to-be-at’ when it closes for Juma’ah prayer, for compulsory-to-attend campus functions, for Eid holidays, etc. What actually contributes to this iconic situation? Unconsciously, it is due to the fact that the people who run the Library care for the little things that matter to whoever patronizes it. Little innovative changes were introduced and implemented, unaware by the users, which impacted in great results – thanks to the feedback continuously supplied by the users without fail through the complaint system, the customer satisfaction survey, and the day-to-day interaction.

The membership and access policy for example, has been reviewed recently to accommodate little things like the information and access needs of the alumni students, the immediate family members of staff and graduate students, and so forth. The number of books loaned simultaneously by a student has also been increased.

Not many of us have noticed the changes made to the counters at the entrance level of the Library, namely the Circulation Counter and the former ‘Information Counter’ now called the ‘Reader’s Advisory Desk.’ Little efforts like labeling the counters and moving them to a better space or place, to eliminate confusion by users as to the functions of each counter or desk, went unheeded by users but are somehow felt and have resulted in that ‘nice feeling’.

The additional sofa seats placed at the entrance level adds to the comely charm of the library. Users and visitors seem to appreciate the effort through the non-stop use of them. The shift of the Children’s Waiting Area from inside the Leisure Reading Area to the area before the entrance gate, occupying a bigger area, is also evidence that the Library cares for little things that matter.

We hope we live up to our tagline – ‘Nurturing tomorrow’s intellectuals’ – together we nurture the future intellectuals not only from Malaysia, but from all over the world. We value the feedback from users – so don’t stop them flowing!

upcoming event

The IIUM Library will be conducting its annual Client Day on the 21st and 22nd December 2010. Lots of old and new activities have been arranged for the customers of the Library. So just wait for any announcements made so that you will not miss any of the activities conducted before or during the actual Client Day.

Student Carnival 2010

The annual student programme, Student Carnival 2010 organized by the Student Development Division (S-DEV), was held from 22nd of September until 25th of September 2010 at Riverside, International Islamic University Malaysia (IIUM). The four-day programme was launched by Deputy Rector Student Affairs, Prof. Dr. Nik Ahmad Kamal and showcased student skills and talents.

In his speech, Prof. Dr. Nik Ahmad Kamal said, "One of the objectives of this programme is to introduce to all IIUM citizens as well as the public about students co-curricular activities."

He later visited various booths to see the exhibitions displayed by IIUM students.