IIUM Library Client Day

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Since the past three years, the library has annually been organizing its Client Day. Normally conducted in August or December each year, the event becomes the day where the Library celebrates its customers through the multitude of programmes and activities organized.

In 2010, the Client Day was conducted on the 21st - 22nd December. There were a lot of programmes organized like the Mini Book Fair, Session with Writers, Info Race, Digital Library Clinic, Remote Access Clinic, E-resources Clinic, Book Giveaways, Waive of Fine, Exhibitions on Librarianship and Reference Sources for Arabic Names and Understanding Call Numbers; and Library Tours. This time around, there were a lot of quizzes arranged with exciting prizes to attract more customers to the event. The biggest prize, a Samsung digital camera, was given to the winner of an Emerald database quiz. Such a great benefit for answering a few simple questions.

Another crowd puller was the Session with Writers. Every year, the Library invited different writers and novelists to grace the session. In 2008, the library managed to get Norhayati Berahirick, a novelist to the programme. Zainab Abu Bakar, Ramlee Awang Murshid, Norzailina Nordin and Eka Fadina were there in 2009. The sessions were conducted in a leisurely manner so that the writers' fans will have a relaxing session to meet and hear the writers, complete with autograph and photography sessions. In the latest Client Day, the Library managed to grab hold of Datin Seri Fatimi Yaacob, writer of the book Nasrah: Cinta, Rasuhan, Air Mata, and Abuodin, an internet marketing expert. These sessions not only attracted students but also lecturers and administrative staff to attend. All in all, the sessions were a great success and great fun.

The Digital Library Clinic and the Remote Access Clinic attracted the most crowds. Customers were there with their laptops to configure the laptop's web browser. This will enable them to access the library online databases and digital services off campus. The service was done immediately and any technical problems were automatically resolved.

The Library Client Day is a much awaited event to some customers. The Library feels the need to conduct this event annually as the library customers keep on changing every year. New students might not be too aware of all the services offered by the library. Therefore, an event like this is a chance for the library to introduce and promote its services, facilities and collections. So, you are most welcome to attend the Library Client Day whenever it is organized. We are here for you and everything that we offer is especially dedicated to you, the library customers.