An Audience with Yang di-Pertuan Agong on Coffee Table Book

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4 KICT 10th Years Anniversary

6 IIUM Constitutional Head Opens Sultan Haji Ahmad Shah Masque in Kuantan Campus

11 Prof. Dr. Zaleha Delivered Her Keynote Address at the United Nations
Going the Extra Mile

By
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In the recent Quality Day audit exercise, the IIUM Library was complimented for going the extra mile in providing quality services to its customers. This includes the setting up of the children's waiting area and a work room for users with special needs.

It is very common that in academic libraries, children are not allowed into the library. Academic libraries are different from public libraries as academic libraries only serve the immediate customers - academicians, students and staff of the university. Since children below 12 years old are not allowed into the library, parents can leave their children in the waiting room provided while they utilize the services provided by the library. The library staff manning the entrance also is tasked in keeping watch on the children. The room has proved to be very popular with parents.

The IIUM Library was equipped with 2 units of personal computers with internet access, special reading tables, a television, a video player and a set of Braille collection.

The Library hopes that the room becomes a one-stop centre for special users as it is near to the entrance and exit and also the library collections. It is also near to the Reader's Advisory Desk, the Circulation Counter, photocopying and printing service should the users need to use them.

The IIUM Library always seeks to fulfill the needs of its customers. It understands that customers have their own study styles and requirements while studying and searching for information in the Library. As such, feedback and positive comments are always welcomed to further develop the Library to a better level. IIUM Library hopes more special learning spaces will be developed to fulfill the demanding needs of the library customers.